



March 29, 2016

Dear Valued Customer,

Oregon Ice Cream Company is extremely proud of its commitment and adherence to environmental, health and safety compliance.

Today the EPA issued a press release regarding Oregon Ice Cream. This release was a result of the conclusion of an investigation initiated back in 2011. The issuing of this information is standard EPA policy, regardless of the case outcome.

As a team that values and desires to grow a culture of transparency, we wanted to share a little more background on the press release and AP article.

With an OIC change in ownership in late 2014, the company prioritized and accelerated efforts to resolve this longstanding open case with the EPA in a proactive and timely manner. As a company, we devoted significant resources to install new systems and processes which would not only meet but exceed all requirements. As a result, the EPA recognized OIC's improvements, and was promptly able to resolve this case.

Oregon Ice Cream is dedicated to the safety of its employees, the community and its customers. We take great pride in always striving to do what is right.

If you have any questions or concerns regarding this or any topic, please don't hesitate to reach out.

We value our relationship and are committed to growing together as a team.

Sincerely,

Eric Eddings

A handwritten signature in blue ink, appearing to read "Eric Eddings", is written over the printed name. The signature is fluid and cursive.

President / CEO